

CALIFORNIA COMMUNITY COLLEGES

CIO/CSSO *Conference*



Weathering the Storm

Partnering for **Student Success**

April 1–2, 2009

HOLIDAY INN
SACRAMENTO CAPITOL PLAZA
300 J Street
Sacramento, CA 95814
(916) 446-0100



Welcome Colleagues!

It's springtime—nature's rebirth and renewal are upon us. So for these two days, let's throw off winter's dark economic clouds, enjoy each other's stimulating company, and focus on ways we can harness our enduring spirit and energy to create a bright future for our students! Enjoy the conference!

—Lori Gaskin, CIO President

California Community Colleges Chief Instructional Officers



Welcome Colleagues!

It has been a stormy year! This year's conference theme illustrates both our challenges and opportunities and ultimately reminds us of our primary mission—student success. We have continued to work diligently in spite of the budget uncertainty and have remained committed to serving our students. It has not been easy but we have persevered as we have during previously stormy times. Some of us used this time to assess and redesign programs and services, others reached out to colleagues up and down the state to identify best practices. As with many organizations facing difficulties, we grew stronger and more visible in our advocacy and our input was valued and appreciated. We accomplished many things!

As the storm clouds pass and we can finally see the sun, let's use these two days to reflect on our work, to celebrate our accomplishments, and to prepare for the possibility of future storms. Enjoy the conference.

—Lynn Neault, CSSO President

California Community Colleges Chief Student Services Officers



DR. JACK SCOTT

Dr. Jack Scott began his term as the 14th Chancellor of the California Community Colleges on January 1, 2009. A former state legislator and community college administrator, Dr. Scott has demonstrated a deep commitment to California's Community Colleges and the opportunities they offer to millions of Californians each year.

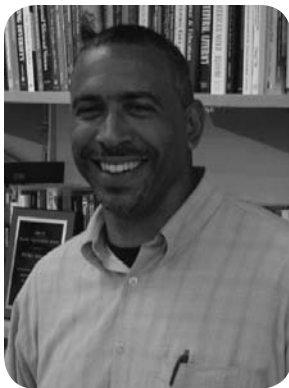
A member of the State Legislature since 1996, Dr. Scott served as Chair of the Senate Committee on Education and the Senate Budget Subcommittee on Education. He authored 146 bills in the Assembly and Senate that were signed into law, including several key bills important to the community colleges. Dr. Scott was named Legislator of the Year by many organizations, including the California Federation of Teachers, Association of California Community College Administrators, and California State University.

Prior to being elected to the State Legislature, Dr. Scott was President of Pasadena City College (1987–95). The hallmark of Dr. Scott's presidency was the launch and completion of a \$100 million master plan to meet the college's needs into the 21st century. Dr. Scott also served as President of Cypress College (1978–87), Dean of Instruction at Orange Coast College (1973–78), and as a teacher and administrator at Pepperdine University (1963–73).

Dr. Scott has been honored with Lifetime Achievement Awards from the Faculty Association of the California Community Colleges in 2008 and California Community Colleges in 2006, and in 1993 he received the Harry Buttmer Award, given annually to two distinguished administrators in the California Community Colleges. He was named the Alumnus of the Year at Claremont Graduate University in 2000 and at Abilene Christian University in 2003. In 1991, Dr. Scott received an honorary doctorate from Pepperdine University.

Dr. Scott is a past president of the Association of California Community College Administrators and the former chair of the Accrediting Commission of Western Association of Schools and Colleges. He is a Distinguished Professor of Higher Education at Pepperdine University and is the first person to be honored as President Emeritus of Pasadena City College.

Born and raised in Sweetwater, Texas, Dr. Scott holds a bachelor's degree from Abilene Christian University, a Master of Divinity degree from Yale University, and a Ph.D. in American history from Claremont Graduate University.



DR. PEDRO NOGUERA

Pedro Noguera, PhD, is a professor in the Steinhardt School of Culture, Education, and Human Development at New York University. He is also the Executive Director of the Metropolitan Center for Urban Education and the co-Director of the Institute for the study of Globalization and Education in Metropolitan Settings (IGEMS). An urban sociologist, Noguera's scholarship and research focuses on the ways in which schools are influenced by social and economic conditions in the urban environment. Noguera has served as an advisor and engaged in collaborative research with several large urban school districts throughout the United States. He has also done research on issues related to education and economic and social development in the Caribbean, Latin America and several other countries throughout the world. Between 2000 and 2003, Noguera served as the Judith K. Dimon Professor of Communities and Schools at the Harvard Graduate School of Education. From 1990 to 2000, he was a Professor in Social and Cultural Studies at the Graduate School of Education and the Director of the Institute for the Study of Social Change at the University of California, Berkeley.

SUPPORT FOR DR. NOGUERA'S PRESENTATION WAS PROVIDED BY USA FUNDS.



DR. MORGAN LYNN

Dr. Morgan Lynn is the newly appointed Executive Vice Chancellor of Programs at the California Community Colleges Chancellor's Office. A veteran community college administrator, she is responsible for overseeing the academic affairs, college finance and facilities planning, economic development and workforce preparation, governmental relations, research and information systems, student services and special programs, and technology program areas.

Prior to joining the Chancellor's Office, Dr. Lynn spent 27 years in a variety of leadership positions, including many years as a Chief Instructional Officer and Interim President at Cerritos College and Sierra College. After retiring in 2007, Dr. Lynn became a consultant for Professional Personnel Leasing, a firm specializing in executive-level community college support. In this position, Dr. Lynn worked with colleges on accreditation issues.

Dr. Lynn holds bachelor's and master's degrees in psychology from California State University, Northridge, and a Doctor of Education degree from University of California, Los Angeles. Dr. Lynn was the 2006–07 recipient of the Carter Doran Leadership Award from the California Community Colleges Chief Instructional Officers.



ASSEMBLYMEMBER WARREN FURUTANI

Assembly member Warren Furutani was first elected in a special election to the 55th District in February 2008 and re-elected in the same year to his first full two-year term. He represents the cities of Carson, Lakewood, (North and West) Long Beach, and the Los Angeles communities of Harbor City, the Harbor Gateway and Wilmington.

Warren has 40 years of experience and involvement in education and public service, both as an elected official and a community organizer. He is the only person to have been elected and re-elected to the boards of the Los Angeles Unified School District and the Los Angeles Community College District.

Beginning as an activist in the 1960's and continuing to the present day, Warren has worked hard to ensure that all people living in the Golden State have equal opportunities, especially as it relates to education. These opportunities include working for a quality K-12 education system, affordable and accessible college and university education, and career and technical education programs for all students. Warren is also an advocate for environmental issues—like clean air, and maintaining an adequate “safety net” of health and social services for those who need them.

During Warren's first year he was able to forge a “win/win” agreement on SB 588 (Runner) that was signed into law. SB 588 streamlines the process for construction on community college campuses. As a result of his exemplary leadership and statesmanship, the Professional Engineers in California Government honored Warren with their 2008 Legislator of the Year Award. Even with a shortened legislative season his first year, Warren was also able to get six bills to the Governor's desk. Three of these, including AB 2537, that facilitates volunteerism as it relates to public works projects, were signed into law.

In his district, Warren has established a body of community leaders, called Ambassadors, to advise him on issues in the 55th AD. They are people from diverse backgrounds—including people from the education sector, youth of the district, community services, labor groups, local churches and small businesses. Warren had a small business forum with several local chambers of commerce to discuss how he can help during these tough times. His office is also holding an “Opp Fest (opportunity festival)” where community resources can be accessed by folks in the 55th AD.

Relative to committee assignments, Warren founded and is chair of the Assembly Select Committee on Career Technical Education and Workforce Development. He has also been appointed as Chair of the Committee on Elections and Redistricting. He has membership on Assembly Standing Committees for: Transportation; Utilities & Commerce; Labor and Employment; and Public Safety. He is also organizing the first ever community college caucus in the California legislature.

A native Californian and fourth generation Japanese American, Warren is a product of the Los Angeles public education system. He has been published and interviewed in education journals, university academic publications, newspapers, books and documentaries. He is featured in a permanent exhibit, “Common Ground” in the Japanese American National Museum.



STEVE HOMAN

Steve Homan has performed professionally for over 30 years. He has performed with such jazz artists as Howard Alden, Herb Ellis, Jimmy Smith, Joe Williams, Ed Thigpen, Hugh Masakela, Art Van Damme, Anita O'Day, Joey Calderazo, Mel Martin, Diane Schuur, and The Nelson Riddle Concert Orchestra. Steve has also appeared on recordings with Anita O'Day, Pete Jolly and vibraphonist Gene Estes. In addition, Homan has performed, composed and arranged music on CDs featuring The Delbert Bump Jazz Organ Trio and a tribute to the great jazz guitar/piano duets in collaboration with Joe Gilman. In 1998 Steve performed at The Glasgow International Jazz Festival in Scotland with jazz organ legend Jimmy Smith. He has performed for the 1998 and 2000 Jazz Ambassadors Program held at The Kennedy Center for the Performing Arts in Washington D.C. Also as part of this program, Steve completed music tours throughout Africa, where he performed and conducted jazz workshops which were featured on radio and television programs in over 12 countries. In 2003, Steve was a featured performer with the Cosumnes River College Jazz Orchestra at the North Sea Jazz Festival with additional performances in Amsterdam, Paris and England.

Steve currently holds adjunct teaching positions at Cosumnes River College and American River College. In addition to maintaining a private teaching studio, Steve teaches at several regional summer jazz camp programs including the Jazzmasters Workshop Jazz Guitar Series, the Sacramento State Jazz Camp, and the Brubeck Institute Jazz Camp.

Tuesday, March 31

1:30 – 4:00 P.M.

CSSO EXECUTIVE BOARD MEETING

ROOM—Hermosa Room

CCCCIO EXECUTIVE BOARD MEETING (CCCCO)

ROOM—Balboa Room

Wednesday, April 1

10:00 – 11:15 A.M.

OPENING AND WELCOME

ROOM—Fresno / El Dorado / Diablo

Opening with CIO Board President Lori Gaskin, Lake Tahoe Community College and CSSO Board President Lynn Neault, San Diego Community College District, and California Community College Chancellor Jack Scott

11:30 A.M. – 1:30 P.M.

LUNCH AND PANEL DISCUSSION

Accreditation: Challenges, Opportunities, and Working with the Commission on Meeting the Standards

ROOM—California Room

Facilitator: *Lori Gaskin*

Barbara Beno, President, Accrediting Commission of Community and Junior Colleges, Western Association of Schools and Colleges;
Melinda Nish, Chief Instructional Officer, Orange Coast College;
Lisa Waits, Chief Student Services Officer, Solano College

1:45 – 3:00 P.M.

USING CREATIVITY TO BUDGET FOR STUDENT SERVICES AND INSTRUCTIONAL PROGRAMS

ROOM—Fresno / El Dorado / Diablo

Host: *David Bold*

Pam Deegan, CIO, MiraCosta College
Carlos Lopez, Dean, San Jacinto College
Robin Richards, CSSO, Siskiyou College
Robin Steinback, CIO, Solano College
Mary Benard, CIO, San Diego City College

This interactive session on budgeting through shortfalls, recession, stimulus packages, recalcitrant legislators, and increased enrollments is certain to be exciting. Learn from your colleagues how to continue to support your essential programs and services through creative thinking and collaboration.

3:00 – 3:15 P.M.

REFRESHMENT BREAK

3:15 – 4:30 P.M.

SESSION 2A

Creating an Accurate Picture of Student Success in ESL and Basic Skill

ROOM—El Dorado / Diablo Room

Host: *Irene Malmgren*

Carole Bogue Feinour, Vice Chancellor Academic Affairs, CCCCCO

Janet Fulks, ASCCC North Area Representative

Patrick Perry, Vice Chancellor, TRIS, CCCCCO

Did you know that through the basic skills initiative (BSI), ESL, English (writing), reading, and mathematics faculty defined a specific number of levels below transfer level in these disciplines? In the process, they examined competencies, prerequisites, SLOs and course objectives for courses at each of the levels and created rubrics for assessment of student performance. When this work has been reviewed by appropriate groups and completed, our colleges will be in much better position to report student success in basic skills courses, as required by the California state legislature. Please join us to provide your college's expertise and input into reviewing the rubrics and contributing to this ground-breaking project.

3:15 – 4:30 P.M.

SESSION 2B

To Share or Not to Share: The Student Discipline Dilemma

ROOM—Fresno Room

Host: *Melinda Matsuda*

Dick Robertson, Vice President of Student Services, MiraCosta College,

Audrey Yamagata-Noji, Vice President, Student Services, Mt. San Antonio

Community College District, Alketa Wojcik, Associate Dean of Student

Services, San Elijo Campus, MiraCosta College

This presentation will include an overview of student discipline and its challenges, FERPA and ADA regulations, as they apply to student discipline, proposed legislation regarding student expulsions, and an explanation of the new San Diego Regional Community College agreement for the sharing of information about student suspensions and expulsions.

5:30 – 7:30 P.M.

RECEPTION HOSTED BY ORACLE

MUSIC PROVIDED BY STEVEN HOMAN

ROOM—California Room

8:00 – 8:45 A.M.

BREAKFAST

ROOM—California Room

9:00 – 10:15 A.M.

CSSO GENERAL MEETING & CHANCELLOR'S OFFICE UPDATE

ROOM—El Dorado / Diablo Room

CCCCIO GENERAL MEETING & CHANCELLOR'S OFFICE UPDATE

ROOM—Fresno Room

10:15 – 10:30 A.M.

REFRESHMENT BREAK

10:30 – 11:45 A.M.

SESSION 3A

Effective Curriculum Practices and Prerequisites:

Where are we in the CCC?

ROOM—Fresno Room

Host: *David Fishbaugh*

Janet Fulks, Chair, Academic Senate Curriculum Committee

Mark Wade Lieu, President, Academic Senate for California Community Colleges

Jane Patton, Vice-President, Academic Senate for California Community Colleges

California community college policies on basic skills prerequisites differ markedly from those in other states. As a part of the larger discussion of promoting student success, there are several discussions taking place in the state as to whether we should consider creating enrollment or prerequisite changes to better guide the 70-90% of our first time students that need help in one or more prerequisite areas. Are the Title 5 requirements for prerequisites too onerous to allow effective application of prerequisites? If we decide to change regulation regarding prerequisites, would we approach this from a local or statewide level? Please join the Academic Senate in a discussion of these and other issues related to prerequisites.

10:30 – 11:45 A.M.

SESSION 3B

Collaborative Efforts:

**Instruction and Student Services Working Together
to Advance Student Success**

ROOM—El Dorado / Diablo Room

Host: *Phyllis Lucas-Woods*

This panel will highlight and discuss innovative and successful programs at Cosumnes River College where faculty and staff from instruction and student services have joined forces to write new curriculum, design professional development activities, and implement “intrusive interventions” to improve overall student success. Featured programs include: Freshman Seminar (recipient of the 2008 John Rice Diversity Award), Basic Skills Math Interventions, “In-Reach”, and Brother-2-Brother. Hear how this dynamic group of faculty and staff have come together to respond to the needs of students in truly innovative ways.

12:00 – 1:30 P.M.

LUNCHEON SPEAKER

Revisiting our Basic Skills Initiative

ROOM—California Room

Host: *Celia Esposito-Noy*

Pedro Noguera, Ph.D., Professor of Education in the Steinhardt School of Culture, Education, and Human Development at New York University and Executive Director of the Metropolitan Center for Urban Education and the co-Director of the Institute for the study of Globalization and Education in Metropolitan Settings (IGEMS). He will present a perspective on our Basic Skills Initiative and serving our diverse student population.

1:45 – 2:30 P.M.

ROOM—Fresno / El Dorado / Diablo

Host: *Audrey Yamagata-Noji*

Discussion with **Assemblymember Warren Furutani**, Chair of the Select Committee on Career Technical Education.

2:30 – 3:15 P.M.

ROOM—Fresno / El Dorado / Diablo

Host: *Audrey Yamagata-Noji*

Q&A with **Dr. Morgan Lynn**, Executive Vice Chancellor, CCCC

3:15 – 4:00 P.M.

CLOSING REMARKS & REFRESHMENTS

ROOM—Fresno / El Dorado / Diablo

4:00 P.M.

ADJOURNMENT

2008-09 CCCCIO Executive Board

Lori Gaskin, LAKE TAHOE COMMUNITY COLLEGE, President and North Central Regional Chair
Randal Lawson, SANTA MONICA COLLEGE, Immediate Past President
Renee Kilmer, CABRILLO COLLEGE, President Elect
Barry Russell, COLLEGE OF THE SISKIYOU, Far North Regional Chair
Linda Berry, MERRITT COLLEGE, Secretary and San Francisco/East Bay Regional Chair
Dave Fishbough, WEST VALLEY COLLEGE, Southwest Bay Regional Chair
Dave Bolt, WEST HILL COLLEGE LEMOORE, Treasurer and East Central Regional Chair
Nabil Abu-Ghazaleh, LOS ANGELES PIERCE COLLEGE, West Central Regional Chair
Alma Johnson-Hawkins, LOS ANGELES MISSION COLLEGE, Los Angeles Regional Chair
Melinda Nish, ORANGE COAST COLLEGE, South Coast Regional Chair
Irene Malmgren, CITRUS COLLEGE, Desert Regional Chair
Berta Cuaron, PALOMAR COLLEGE, San Diego/Imperial Regional Chair
Claire Biancalana, Executive Secretary

2008-09 CSSO Executive Board

Lynn Neault, SAN DIEGO COMMUNITY COLLEGE DISTRICT, President
Mandy Davies, SIERRA COLLEGE, Past President
Celia Esposito-Noy, COSUMNES RIVER COLLEGE, President-elect
Lucha Ortega, SHASTA COLLEGE, Region 1
Pam Walker, AMERICAN RIVER COLLEGE, Region 2
Phyllis Lucas-Woods, CANADA COLLEGE, Region 3
Melinda Matsuda, CHABOT COLLEGE, Region 4
Anne Newins, MERCED COLLEGE, Region 5
Jack Friedlander, SANTA BARBARA CITY COLLEGE, Region 6
Myra Siegal, LOS ANGELES CITY COLLEGE, Region 7
Audrey Yamagata-Noji, MT. SAN ANTONIO COLLEGE, Region 8
Diane Ramirez, COLLEGE OF THE DESERT, Region 9
Richard Robertson, MIRACOSTA COLLEGE, Region 10
Linda Michalowski, STATE CHANCELLOR'S OFFICE
Richard Mahon, Statewide Academic Senate representative
Ed Shenk, Executive Secretary



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California Community College Mission:

The California Community Colleges is the largest higher educational system in the nation comprised of 72 districts and 110 colleges with more than 2.5 million students per year. Community colleges supply workforce training and basic skills education, prepare students for transfer to four-year institutions, and offer opportunities for personal enrichment and lifelong learning.

The Purpose of the CCCCIO Organization is:

- To provide a central voice for academic matters in the state of California.
- To promote and advance teaching and learning in California public community colleges.
- To provide an instructional administrative perspective on community college issues in California.
- To participate with the California Community Colleges Chancellor's Office in the consultation process seeking and representing CIOs and, where possible, the views of our liaison organizations: California Community College Association for Occupational Education (CCCAOE), Association of Instructional Administrators (AIA), Council of Chief Librarians (CCL), and Association for Community and Continuing Education (ACCE).
- To forge a communication link among instructional administrators.

The Purpose of the CCCSSAA is:

- To provide leadership for the student services profession in the California Community Colleges.
 - To provide the professional growth and development of Association members.
 - To represent Student Services at activities such as the statewide consultation process.
 - To increase recognition of the value and necessity of a comprehensive student services program in California Community Colleges.
 - To provide an efficient and useful vehicle of communication among chief student services administrators and other community college personnel and state agencies.
 - To promote and advance public community college education.
-